

# Committed to Your Security

## What You Need to Know About NuCompass Mobility's Certifications in ISO 27001 and ISO 27018

In today's complex world, protecting your business data, including the personal information of your employees, is more important than ever. It also seems to be constantly under attack. To fulfill our vision to be the best partner in relocation, NuCompass holds ourselves to the highest data protection standards to reduce risk to your business. You can rest assured that your talent mobility data and employee personal information is secure, knowing that we are ISO certified.



### WHY DOES ISO CERTIFICATION MATTER?

ISO 27001 and ISO 27018 are the de facto international standards for Information Security Management. These standards ensure that security risks are managed cost-effectively and adhere to recognized standards. We want anyone who does business with us to know that we do things the right way.

- **ISO 27001:2013** ensures monitoring, reviewing, maintaining, and improving our information security management systems, including our CoPilot® platform.
- **ISO 27018:2014** further ensures data security for Personally Identified Information (PII) in the cloud. This is particularly important relative to General Data Protection Regulation (GDPR) and the California Consumer Protection Act (CCPA).

## ACHIEVING ISO CERTIFICATION

To pass the rigorous audits required to obtain ISO certification, NuCompass implemented:

- Processes for systematic examination of information security risks, including threats, vulnerabilities, and impacts
- A comprehensive suite of risk management and information security controls
- Management processes to ensure that controls continue to meet information security needs

## BENEFITS FOR YOUR COMPANY

The benefits of NuCompass' ISO certification to you and your transferring employees include:

- Ensuring integrity of your talent mobility data and PII
- Protecting the confidentiality of transferring employee information
- Implementing best practices that protect infrastructure and assets
- Providing a road map to focus on strategy and risk management

## ONGOING SECURITY EFFORTS

For NuCompass, obtaining ISO certification isn't about just having a piece of paper on the wall.

**These certifications demonstrate our clear commitment to providing data security for your global mobility programs and your transferring employees.**

Our cyber-journey doesn't end here — it's an ongoing process. We take data security seriously and we're continually looking for opportunities to improve and keep ahead in these areas.



## SUPPLIER SECURITY

NuCompass recently implemented a program with an independent security service to assess the cyber-vulnerabilities and risk exposure of our primary suppliers, such as household goods movers and temporary housing companies. The service assigns a scorecard that measures cyber-risk, similar to a FICO score for data security.

**To ensure data security and privacy throughout our entire supply chain:**

- All suppliers are required to achieve a defined level of security
- We continuously monitor risk and vulnerability ratings
- Suppliers must maintain defined ratings to receive business from NuCompass

## COMMITTED TO BEING YOUR BEST PARTNER

Information security is a business problem, not just an IT problem. We want you to have the highest level of confidence that we will manage your business data and personal information safely and securely. NuCompass has the experience, the technology, and the people to address the challenges of talent mobility in your organization.

For more information, contact us at **+1.925.734.3434** or **nucompass.com**.